

2013-12-A - 244354



**ROBINSON MCFADDEN**  
ATTORNEYS AND COUNSELORS AT LAW

ROBINSON, MCFADDEN & MOORE, P.C.  
COLUMBIA, SOUTH CAROLINA

June 3, 2013

**Bonnie D. Shealy**  
1901 MAIN STREET, SUITE 1200  
POST OFFICE BOX 944  
COLUMBIA, SOUTH CAROLINA 29202

**VIA ELECTRONIC FILING**

Jocelyn Boyd, Chief Clerk/Administrator  
Public Service Commission of South Carolina  
101 Executive Center Drive  
Columbia, SC 29210

PH  
(803) 779-8900 | (803) 227-1102 *direct*  
FAX  
(803) 744-1551  
bshealy@robinsonlaw.com

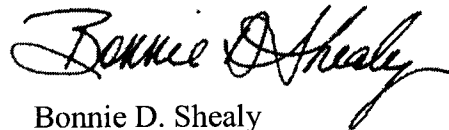
**Re: Application of Time Warner Cable Business for a Certificate of Public  
Convenience and Necessity to Provide Interexchange Telecommunications  
Services  
Docket No. 2013-86-C**

Dear Ms. Boyd:

Pursuant to the Commission's Order Number 2013-350, please find the initial tariff of Time Warner Cable Business LLC, d/b/a Time Warner Cable, and its Authorized Utility Representative Form. We incorporated the changes in the initial tariff requested by the Office of Regulatory Staff and the South Carolina Telephone Coalition. If you have any questions, please have someone on your staff contact me.

Very truly yours,

ROBINSON, MCFADDEN & MOORE, P.C.

  
Bonnie D. Shealy

BDS/tch  
Enclosures  
cc/enc:

Hearing Examiner B. Randall Dong (via email)  
Julie P. Laine, Group Vice President, Regulatory (via email)  
Vincent M. Paladini, Senior Counsel, Regulatory (via email)  
Nanette S. Edwards, Esquire (via email & U.S. Mail)  
Margaret M. Fox, Esquire (via email & U.S. Mail)  
[etariff@psc.sc.gov](mailto:etariff@psc.sc.gov) (via email)

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE:    ☒ IXC            ☒ CLEC            ☐ ILEC            ☐ Wireless

## CERTIFICATED COMPANY INFORMATION

Time Warner Cable Business LLC

Company Name

Time Warner Cable

888-890-7515

Db/a/fka

Telephone #

60 Columbus Circle,

Mailing Address

New York, NY 10023

City, State, Zip Code

60 Columbus Circle

Business Location

New York, NY 10023

New York

City, State, Zip Code

County

## REGISTERED AGENT INFORMATION

Registered Agent: C T Corporation System

Mailing Address: 2 Office Park Court, Suite 103

City, State, Zip Code: Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Phillip Meeks    60 Columbus Circle    New York, NY 10023  
**General Manager** (Include address if different than above.)  
(212) 364-8200                      /            704 973 6382                      /            phillip.meeks@twcable.com  
 Telephone Number                      Facsimile Number                      E-mail Address
- B. Janelle Lindstrom    13820 Sunrise Valley Drive Herndon, VA 20171    twc.regulatory.complaints@twcable.com  
**Customer Relations /Complaints Representative** (Include address if different than above.)  
703-345-2455 or 703-713-1177                      /            704-945-1298                      /            Janelle.lindstrom@twc-contractor.com  
 Telephone Number                      Facsimile Number                      E-mail Address
- C1. Stacy S. Hannah                      13820 Sunrise Valley Drive Herndon, VA 20171    twc.regulatory.complaints@twcable.com  
**Customer Relations / Complaints Representative for Escalated Complaints** (Include address if different than above.)  
703-345-2455                      /            704-697-4579                      /            stacy.hannah@twcable.com  
 Telephone Number                      Facsimile Number                      E-mail Address
- C2. 888-890-7515  
**Customer Contact (Toll Free Number)**
- D. Matt Pavlik  
**Engineering Operations** (Include address if different than above.)  
803-251-5263                      /            803-251-5354                      /            matthew.pavlik@twcable.com  
 Telephone Number                      Facsimile Number                      E-mail Address
- E. Test and Repair (Include address if different than above.)  
888-890-7515                      /            N/A                      /            https://www.timewarnercable.com/Carolinas/about/contactus.ashx  
 Telephone Number                      Facsimile Number                      E-mail Address Form

F. Customer Service - Request Customer Complaint or General Manager contacts listed above  
Emergencies (During non-office hours)  
888-890-7515 / 803 251 5345 / https://www.timewarnercable.com/Carolinas/about/contactus.ashx  
Telephone Number Facsimile Number E-mail Address Form

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Julie P. Laine 60 Columbus Circle New York, NY 10023  
Regulatory Officer (Include address if different than above.)  
212-364-8482 / 704-973-6239 / julie.laine@twcable.com  
Telephone Number Facsimile Number E-mail Address

H. Dual Party Mailings (Name)  
Mailing Address  
/ /  
Telephone Number Facsimile Number E-mail Address

I. Julie P. Laine  
Interim LEC Fund Mailings (Name)  
60 Columbus Circle, New York, NY 10023  
Mailing Address  
212-364-8482 / 704-973-6239 / julie.laine@twcable.com  
Telephone Number Facsimile Number E-mail Address

J. Ann Reitter  
Universal Service Fund Mailings (Name)  
7910 Crescent Executive Drive, Charlotte, NC 28217  
Mailing Address  
704-731-3123 / 704-731-1186 / ann.reitter@twcable.com  
Telephone Number Facsimile Number E-mail Address

K. Ann Reitter  
Gross Receipts Mailings (Name)  
7910 Crescent Executive Drive, Charlotte, NC 28217  
Mailing Address  
704-731-3123 / 704-731-1186 / ann.reitter@twcable.com  
Telephone Number Facsimile Number E-mail Address

L. Julie P. Laine  
Lifeline Mailings (Name)  
60 Columbus Circle, New York, NY 10023  
Mailing Address  
212-364-8482 / 704-973-6239 / julie.laine@twcable.com  
Telephone Number Facsimile Number E-mail Address

Stacy S. Hannah  
This form was completed by (print name)

  
Signature

Senior Manager, Regulatory  
Title

May 31, 2013  
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 01/2010)